The Bay Membership Plan

The Bay Dental Practice offers a dental experience which is relaxing, friendly and where your needs come first.

We have joined with DPAS Limited to introduce a Membership Plan to reward and look after our patients who attend the practice regularly. This plan is administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. Joining entitles you to guaranteed access to our clinical team whenever you need it, to complimentary regular dental care and to preferential rates for restorative care.



Membership Benefits

- free x-rays
- 10% off crowns and bridges
- 10% off fillings and dentures
- 10% off implant placement and restoration
- 10% off tooth whitening
- preventive advice
- screening for oral cancer and dental diseases
- access to a 24 hour dental emergency helpline 365 days per year
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).







We offer 4 levels of membership depending on your dental health and risk factors. Your dentist will advise you on which level best suits your needs.

Essentials — **£12.75 per month**
- 1 dental health examination per year
- 1 hygiene visit per year.

Level 1 — **£19.00 per month**
- 1 dental health examination per year
- 2 hygiene visits per year.

Level 2 — **£23.50 per month**
- 2 dental health examinations per year
- 2 hygiene visits per year.

Level 3 — **£36.00 per month**
- 2 dental health examinations per year
- 4 hygiene visits per year.

All Levels also include:
- a warranty on any dental work at the practice
- treatment planning to promote good oral health for life
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

Membership numbers are limited so that we can maintain our level of customer service.

How to become a member

Becoming a member is very simple. There is no need for an assessment. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, there is a once-only registration fee of £10 per person payable by you to DPAS which will be included in your first Direct Debit payment.

Members' children aged up to 5 years are entitled to be enrolled onto our Infant Membership. This offers 1 dental health review and 1 hygiene visit per year, all necessary small x-rays and 20% discount on any treatment. Children on the Infant Membership are not eligible for assistance from the Worldwide Dental Emergency Assistance Scheme. After the age of 5 they are recommended to join the Children's Membership. Please ask at reception for further details.

How do I end my Membership?

Membership is a 12 month commitment. If you wish to end your Membership after that, you can do so by simply giving us one month's notice. If you choose to end your Membership within the first 12 months, you will be invoiced for the amount of any discounts you have received.

Terms within this brochure are subject to change without notice.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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Dentists

Michael Adams BDS
Hannah Law BDS
Stephanie Higgins BDS
Andrew Hawker BDS
Matthew Perry BDS

Contact

The Bay Dental Practice
Alverton Terrace
Penzance
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TR18 4JH
T: 01736 369359
E: info@thebaydental.co.uk
W: www.thebaydental.co.uk

Opening Hours

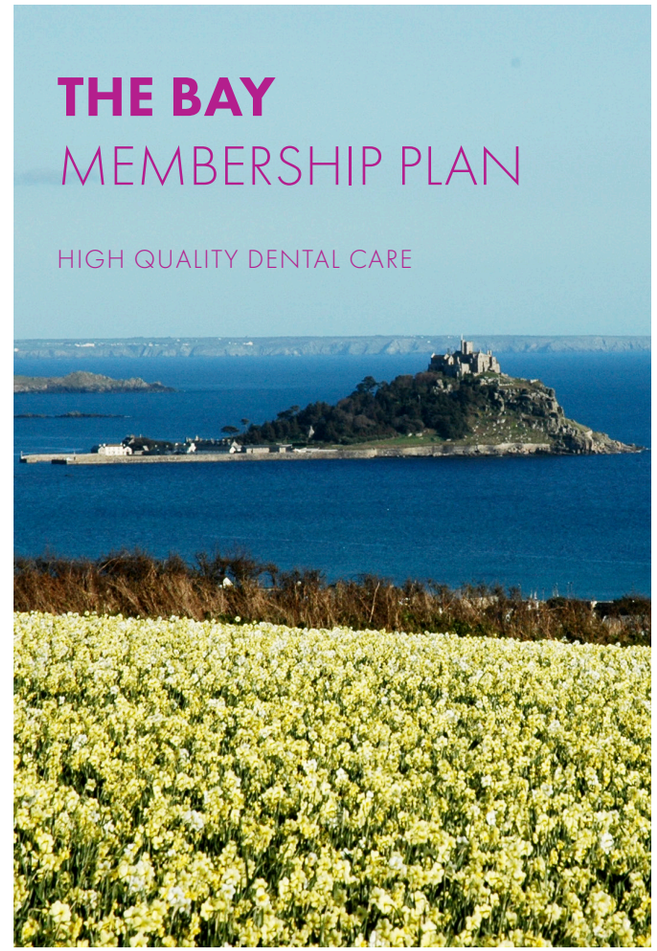
Monday: 10.00am - 6.00pm
Tuesday: 9.00am - 5.00pm
Wednesday: 9.00am - 5.00pm
Thursday: 9.00am - 5.00pm
Friday: 8.00am - 4.00pm

Emergencies

01736 369359
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841

THE BAY
MEMBERSHIP PLAN

HIGH QUALITY DENTAL CARE











THE BAY
DENTAL PRACTICE

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